

## F2 Cloud Pricing

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The functionality of the F2 Cloud services is described in the Service Definition Document.

The F2 Cloud subscription offering includes a complete set of post implementation services including access to helpdesk.

cBrain offers implementation services to help the organisation going live including system setup, configuration, training etc. These can be purchased as professional services.

## Standard Application Services

All prices are written in pounds sterling (£)	Monthly fees		One-time payment
	<u>Per user</u>	<u>Per unit</u>	<u>On boarding price</u>
FT00 - Base user	17		23,814
FT01 - Request Internally, advanced	9		378
FT02 - Knowledge workers desktop	33		378
FT03 - Executive level service package	23		378
FT04 - F2 Touch, mobile access	11		1,512
FT05 - GIS integration		1,820	15,120
FT07 - REST API category 1		756	3,780
FT08 - REST API category 2		756	15,120
FT09 - REST API category 3		1,820	37,800
FT10 - Self-service category 1		1,820	3,780
FT11 - Self-service category 2		1,820	15,120
FT12 - Self-service category 3		1,820	37,800
FT13 - Access to documents, advanced		1,820	1,512
FT14 - External access		756	3,780
FT15 - OCR handling		756	3,780
FT16 - cSearch, Intelligent search		1,820	11,340
FT18 - Templates, Advanced		756	3,780
FT19 - F2 Analytics		1,820	15,120
FT20 - Digital Post, Integration		1,820	9,072
FT23 - Enterprise requests, Integration		1,820	9,072
FT24 - Virus scan		1,820	9,072
FT25 - QA module		756	3,780
FT29 - Data conversion, Standard		1	37,800
FT30 - Data conversion, complex		1	75,600
FT32 - Meeting module, Advanced		1,820	15,120
FT33 - Metadata remover		756	1,512
FT34 - cLearning, Instructional videos, extended		756	3,780
FT36 - Web meetings		1,820	11,340
FT37 - Time registration		756	11,340
FT38 - Personal data (GDPR module)		1,820	11,340
FT39 - cShare request		1,820	4000
FT41 - Online payment, Integration		910	5000
FT87 - Data transfer service		2,000	12,000
FT43 - MSI client		756	4000
FT44 - External users	12		4000

<b>FT45 - Historical archives</b>		2000	8000
<b>FT46 - Long term archives</b>		15,000	40,000
<b>FT47 - Digital process category 1</b>		1,600	16,000
<b>FT48 - Digital process category 2</b>		2,400	48,000
<b>FT49 - Digital process category 3</b>		4,800	156,000
<b>FT50 - Digital process category 4</b>		18,000	460,000
<b>FT51 - Digital process category 5</b>		40,000	1,250,000
<b>FT52 - Digital process category 6</b>		64,0000	1,850,000
<b>FT53 - Control Dashboard category 1</b>		1,890	7,560
<b>FT54 - Control Dashboard category 2</b>		3,780	14,000
<b>FT55 - Control Dashboard category 3</b>		7,560	28,000
<b>FT56 - Internal process category 1</b>		1,890	7,560
<b>FT57 - Internal process category 2</b>		3,980	24,000
<b>FT58 - Internal process category 3</b>		8,000	56,000
<b>FT59 - F2 Manager - Standard</b>		1,890	7,560
<b>FT60 - F2 Manager - Advanced</b>		3,780	15,120
<b>FT61 - F2 Manager - Complex</b>		3,980	24,000
<b>FT66 - MyCases Module</b>		2,200	24,000
<b>FT69 - AI connector service - Small</b>		2,400	24,000
<b>FT70 - AI connector service - Medium</b>		8,000	44,000
<b>FT71 - AI connector service - Large</b>		16,000	56,000
<b>FT73 - ServiceBuilder - Standard</b>		8,000	151,200
<b>FT74 - ServiceBuilder - Advanced</b>		24,000	756,000
<b>FT75 - ServiceBuilder - Expert</b>		50,000	1,560,000
<b>FTHOST01 - Hosting Small</b>		3,000	10,000
<b>FTHOST02 - Hosting Medium</b>		5,000	15,000
<b>FTHOST03 - Hosting Large</b>		10,000	20,000

## F2 Cloud Supporting Document: SFIA Rate Card

Skills For the Information Age (SFIA) Definitions & Rate Card

### Standard Rate Card

	Strategy & architecture	Business change	Solution development & implementation	Service management	Procurement & management support	Client interface
1. Follow	£ 800	£ 800	£ 800	£ 800	£ 800	£ 800
2. Assist	£ 1000	£ 1000	£ 1000	£ 1000	£ 1000	£ 1000
3. Apply	£ 1,250	£ 1,250	£ 1,250	£ 1,250	£ 1,250	£ 1,250
4. Enable	£ 1,400	£ 1,400	£ 1,400	£ 1,400	£ 1,400	£ 1,400
5. Ensure/Advise	£ 1,600	£ 1,600	£ 1,600	£ 1,600	£ 1,600	£ 1,600
6. Initiate/Influence	£ 1,850	£ 1,850	£ 1,850	£ 1,850	£ 1,850	£ 1,850
7. Set Strategy/Inspire	£ 2,160	£ 2,160	£ 2,160	£ 2,160	£ 2,160	£ 2,160

### Standards for Consultancy Day Rate cards

**Consultant's Working Day:** 8 hours exclusive of travel and lunch.

**Working Week:** Monday to Friday excluding national holidays

**Office Hours:** 09:00 – 17:00 Monday to Friday

**Travel and Subsistence:** Included in day rate within M25. Payable at department's standard T&S rates outside M25.

**Mileage:** As above

**Professional Indemnity Insurance:** included in day rate.

## Level Definitions

	<b>Autonomy</b>	<b>Influence</b>	<b>Complexity</b>	<b>Business Skills</b>
<b>1. Follow</b>	Works under close supervision. Uses little discretion. Is expected to seek guidance in expected situations.	Interacts with immediate colleagues.	Performs routine activities in a structured environment. Requires assistance in resolving unexpected problems.	Uses basic information systems and technology functions, applications, and processes. Demonstrates an organised approach to work. Learns new skills and applies newly acquired knowledge. Has basic oral and written communication skills. Contributes to identifying own development opportunities.
<b>2. Assist</b>	Works under routine supervision. Uses minor discretion in resolving problems or enquiries. Works without frequent reference to others.	Interacts with and may influence immediate colleagues. May have some external contact with customers and suppliers. May have more influence in own domain.	Performs a range of varied work activities in a variety of structured environments.	Understands and uses appropriate methods, tools and applications. Demonstrates a rational and organised approach to work. Is aware of health and safety issues. Identifies and negotiates own development opportunities. Has sufficient communication skills for effective dialogue with colleagues. Is able to work in a team. Is able to plan, schedule and monitor own work within short time horizons. Absorbs technical information when it is presented systematically and applies it effectively.
<b>3. Apply</b>	Works under general supervision. Uses discretion in identifying and resolving complex problems and assignments. Usually receives specific instructions and has work reviewed at frequent milestones. Determines when issues should be escalated to a higher level.	Interacts with and influences department/project team members. May have working level contact with customers and suppliers. In predictable and structured areas may supervise others. Makes decisions which may impact on the work assigned to individuals or phases of projects.	Performs a broad range of work, sometimes complex and non-routine, in a variety of environments.	Understands and uses appropriate methods, tools and applications. Demonstrates an analytical and systematic approach to problem solving. Takes the initiative in identifying and negotiating appropriate development opportunities. Demonstrates effective communication skills. Contributes fully to the work of teams. Plans, schedules and monitors own work (and that of others where applicable) competently within limited deadlines and according to relevant legislation and procedures. Absorbs and applies technical information. Works to required standards. Understands and uses appropriate methods, tools and applications. Appreciates the wider field of information systems, and how own role relates to other roles and to the business of the employer or client.
<b>4. Enable</b>	Works under general direction within a clear framework of accountability. Exercises substantial personal responsibility and autonomy. Plans own work to meet	Influences team and specialist peers internally. Influences customers at account level and suppliers. Has some responsibility for the work of others and for the allocation of	Performs a broad range of complex technical or professional work activities, in a variety of contexts.	Selects appropriately from applicable standards, methods, tools and applications. Demonstrates an analytical and systematic approach to problem solving. Communicates fluently orally and in writing, and can present complex technical information to

	<p>given objectives and processes.</p>	<p>resources. Participates in external activities related to own specialism. Makes decisions which influence the success of projects and team objectives.</p>		<p>both technical and non-technical audiences. Facilitates collaboration between stakeholders who share common objectives. Plans, schedules and monitors work to meet time and quality targets and in accordance with relevant legislation and procedures. Rapidly absorbs new technical information and applies it effectively. Has a good appreciation of the wider field of information systems, their use in relevant employment areas and how they relate to the business activities of the employer or client. Maintains an awareness of developing technologies and their application and takes some responsibility for personal development.</p>
<p><b>5. Ensure/ Advise</b></p>	<p>Works under broad direction. Is fully accountable for own technical work and/or project/ supervisory responsibilities. Receives assignments in the form of objectives. Establishes own milestones and team objectives, and delegates responsibilities. Work is often selfinitiated.</p>	<p>Influences organisation, customers, suppliers and peers within industry on the contribution of own specialism. Has significant responsibility for the work of others and for the allocation of resources. Makes decisions which impact on the success of assigned projects i.e. results, deadlines and budget. Develops business relationships with customers.</p>	<p>Performs a challenging range and variety of complex technical or professional work activities. Undertakes work which requires the application of fundamental principles in a wide and often unpredictable range of contexts. Understands the relationship between own specialism and wider customer/ organisational requirements.</p>	<p>Advises on the available standards, methods, tools and applications relevant to own specialism and can make correct choices from alternatives. Analyses, diagnoses, designs, plans, execute and evaluates work to time, cost and quality targets. Communicates effectively, formally and informally, with colleagues, subordinates and customers. Demonstrates leadership. Facilitates collaboration between stakeholders who have diverse objectives. Understands the relevance of own area of responsibility/ specialism to the employing organisation. Takes customer requirements into account when making proposals. Takes initiative to keep skills up to date. Mentors more junior colleagues. Maintains an awareness of developments in the industry. Analyses requirements and advises on scope and options for operational improvement. Demonstrates creativity and innovation in applying solutions for the benefit of the customer.</p>
<p><b>6. Initiate/ Influence</b></p>	<p>Has defined authority and responsibility for a significant area of work, including technical, financial and quality aspects. Establishes organisational objectives and delegates responsibilities. Is accountable for</p>	<p>Influences policy formation on the contribution of own specialism to business objectives. Influences a significant part of own organisation and influences customers/ suppliers and industry at senior management level. Makes</p>	<p>Performs highly complex work activities covering technical, financial and quality aspects. Contributes to the formulation of IT strategy. Creatively applies a wide range of technical and/or management principles.</p>	<p>Absorbs complex technical information and communicates effectively at all levels to both technical and non-technical audiences. Assesses and evaluates risk. Understands the implications of new technologies. Demonstrates clear leadership and the ability to influence and persuade. Has a broad understanding of all aspects of IT and deep understanding of own specialism(s). Understands and communicates the role and impact</p>

	actions and decisions taken by self and subordinates.	decisions which impact the work of employing organisations, achievement of organisational objectives and financial performance. Develops high level relationships with customers, suppliers and industry leaders.		of IT in the employing organisation and promotes compliance with relevant legislation. Takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in the IT industry.
<b>7. Set Strategy/ Inspire</b>	Has authority and responsibility for all aspects of a significant area of work, including policy formation and application. Is fully accountable for actions taken and decisions made, both by self and subordinates	Makes decisions critical to organisational success. Influences developments within the IT industry at the highest levels. Advances the knowledge and/or exploitation of IT within one or more organisations. Develops long term strategic relationships with customers and industry leaders.	Leads on the formulation and application of strategy. Applies the highest level of management and leadership skills. Has a deep understanding of the IT industry and the implications of emerging technologies for the wider business environment.	Has a full range of strategic management and leadership skills. Understands, explains and presents complex technical ideas to both technical and nontechnical audiences at all levels up to the highest in a persuasive and convincing manner. Has a broad and deep IT knowledge coupled with equivalent knowledge of the activities of those businesses and other organisations that use and exploit IT. Communicates the potential impact of emerging technologies on organisations and individuals and analyses the risks of using or not using such technologies. Assesses the impact of legislation, and actively promotes compliance. Takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in IT in own area(s) of expertise.

**Training Packages:**

FT-TTT	F2 Train the Trainer Workshop	Private class configured to teach superusers education around the F2 platform - price per day.	10	£3750
FT-EUT	F2 End user Training	Private class configured to teach end users about the F2 platform, price per day.	10	£3000
FT-IEU	Individual pubic user training	Attendance to public training course on F2	1	£600